# Klarna Disputes Response - Goods Not Received

Please use this template to defend the dispute.

Do not make any changes to the template.

Make sure to respond in English only.

**Shipping carrier:**

Mark the corresponding right column with an X

|  |  |
| --- | --- |
| **PostNord:** |  |
| **Bring:** |  |
| **DHL:** |  |
| **UPS:** |  |
| **DB Schenker:** |  |
| **Posten / Bring:** |  |
| **GLS:** |  |
| **Swipbox:** |  |
| **Posti:** |  |
| **Posti Packagestation Service Smartpost:** |  |
| **Matkahuolto:** |  |
| **Deutsche Post:** |  |
| **Hermes:** |  |
| **DPD:** |  |
| **Osterreichische Post:** |  |
| **Post NL:** |  |
| **Kiala:** |  |
| **Other:** |  |
| **Order not sent:** |  |

Note - Please add valid proof of delivery as attachment.

|  |  |
| --- | --- |
| **Shipping date:** |  |

Note - Provide in YYYY-MM-DD format

|  |  |
| --- | --- |
| **Tracking ID:** |  |

**Comment:**

|  |
| --- |
|  |

Please provide attachments below this line:

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