# Klarna Disputes Response - Pandemic Impact

Please use this template to defend the dispute.

Do not make any changes to the template.

Make sure to respond in English only.

**Has the order been cancelled:**

Mark the corresponding right column with an X

|  |  |
| --- | --- |
| **Yes, will make changes to the invoice:** |  |
| **No, order has not been cancelled:** |  |

Note - If order was not cancelled, please provide proof of compensation

**Comment:**

|  |
| --- |
|  |

Please provide attachments below this line:

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