

Adyen Checkout Web – Accessibility Conformance Report WCAG Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: Adyen Checkout Web Drop-in/Components Version (v5.49.0)

Report Date: July 2023

Product Description: Checkout Web Drop-in/Components is Adyen’s direct online payment integration which allows businesses to accept payments with cards, wallets, gift cards and local payment methods on their websites. By embedding Drop-in/Components on the merchant’s website, Adyen will take care of all the complexity around accepting payments online globally in an accessible way.



Notes: None

Evaluation Methods Used: Evaluation of the product involved a combination of automated, manual, and functional testing against the applicable success criteria within the Web Content Accessibility Guidelines (WCAG) 2.1 Conformance Level A and AA. Level Access (Level) tested a selection of the product using a representative sample to cover the components and functionality of use flows. Below is a list of the assistive technologies (ATs) used:

- JAWS/Chrome
- TalkBack/Chrome
- VoiceOver/Safari

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A Yes Level AA Yes Level AAA No
Web Content Accessibility Guidelines 2.1	Level A Yes Level AA Yes Level AAA No

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.x Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.1.1 Non-text Content</u> (Level A)	Web: Supports	Web: Non-text content in the product presented to the user has a text alternative that serves the equivalent purpose.
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)	Web: Supports	Web: The product does not contain prerecorded audio-only or video-only media.
<u>1.2.2 Captions (Prerecorded)</u> (Level A)	Web: Supports	Web: The product does not include any "synchronized multimedia" (video with an audio track).
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)	Web: Supports	Web: The product does not contain prerecorded video content that requires audio description or a media alternative.
<u>1.3.1 Info and Relationships</u> (Level A)	Web: Supports	Web: The product ensures that information, structure and relationships conveyed through presentation can also be determined programmatically or through text.
<u>1.3.2 Meaningful Sequence</u> (Level A)	Web: Supports	Web: The product presents content in a meaningful sequence.

Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A)	Web: Supports	Web: The product does not include Instructions that rely solely on sensory characteristics.
1.4.1 Use of Color (Level A)	Web: Supports	Web: The product does not use color as the only visual means of conveying information.
1.4.2 Audio Control (Level A)	Web: Supports	Web: The product does not include audio that plays automatically.
2.1.1 Keyboard (Level A)	Web: Supports	Web: Interactive content within the product is accessible from the keyboard.
2.1.2 No Keyboard Trap (Level A)	Web: Supports	Web: The product does not include keyboard traps.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Web: Supports	Web: The product does not use character key shortcuts.
2.2.1 Timing Adjustable (Level A)	Web: Supports	Web: The product does not include time limits.
2.2.2 Pause, Stop, Hide (Level A)	Web: Supports	Web: The product does not include content which moves, blinks, scrolls or auto-updates.
2.3.1 Three Flashes or Below Threshold (Level A)	Web: Supports	Web: The product does not include flashing content.

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A)	Web: Supports	Web: The product provides skip links and other mechanisms to bypass blocks of content that are repeated on multiple Web pages.
2.4.2 Page Titled (Level A)	Web: Supports	Web: The product provides a suitable title for each page.
2.4.3 Focus Order (Level A)	Web: Supports	Web: The product ensures that focusable components receive focus in an order that preserves meaning and operability.
2.4.4 Link Purpose (In Context) (Level A)	Web: Supports	Web: The product contains links which indicate their purpose in context.
2.5.1 Pointer Gestures (Level A 2.1 only)	Web: Supports	Web: The product does not require multipoint or path-based gestures for operation.
2.5.2 Pointer Cancellation (Level A 2.1 only)	Web: Supports	Web: The product ensures functionality that can be operated using a single pointer does not execute on a down-event, or the up-event reverses the outcome of a down-event.

Criteria	Conformance Level	Remarks and Explanations
2.5.3 Label in Name (Level A 2.1 only)	Web: Supports	Web: In the product, when user interface components with labels include text, the accessible name contains the text that is presented visually.
2.5.4 Motion Actuation (Level A 2.1 only)	Web: Supports	Web: The product does not have functionality that requires device motion or user motion.
3.1.1 Language of Page (Level A)	Web: Supports	Web: The product programmatically indicates the default human language used on each page.
3.2.1 On Focus (Level A)	Web: Supports	Web: The product does not initiate a change in context as a result of any component receiving focus.
3.2.2 On Input (Level A)	Web: Supports	Web: The product does not initiate a change in context when the setting of a user interface component is changed.
3.3.1 Error Identification (Level A)	Web: Supports	Web: The product supports input errors and identifies the associated form field when such errors are detected.

Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A)	Web: Supports	Web: The product provides programmatically identifiable labels and instructions for user input fields.
4.1.1 Parsing (Level A)	Web: Supports	Web: The product uses code which is compliant with the relevant specifications.
4.1.2 Name, Role, Value (Level A)	Web: Supports	Web: The product ensures that user interface components have programmatically determined name, role, and values.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.4 Captions (Live)</u> (Level AA)	Web: Supports	Web: The product does not contain live synchronized media.
<u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)	Web: Supports	Web: The product does not include any "synchronized multimedia" (video with an audio track).
<u>1.3.4 Orientation</u> (Level AA 2.1 only)	Web: Supports	Web: The product does not restrict its view and operation to a single display orientation.
<u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 only)	Web: Supports	Web: The purpose of each input field collecting information about the user can be programmatically determined within the product.
<u>1.4.3 Contrast (Minimum)</u> (Level AA)	Web: Supports	Web: The product provides sufficient contrast between text and backgrounds.
<u>1.4.4 Resize text</u> (Level AA)	Web: Supports	Web: The product allows text to be resized without assistive technology up to 200 percent without loss of content or functionality.
<u>1.4.5 Images of Text</u> (Level AA)	Web: Supports	Web: The product uses text instead of images of text (except for logos).

Criteria	Conformance Level	Remarks and Explanations
<u>1.4.10 Reflow</u> (Level AA 2.1 only)	Web: Supports	Web: The product allows for content to be presented without loss of information or functionality, and without requiring scrolling in two dimensions.
<u>1.4.11 Non-text Contrast</u> (Level AA 2.1 only)	Web: Supports	Web: The visual presentation of non-text content has a contrast ratio of at least 3:1.
<u>1.4.12 Text Spacing</u> (Level AA 2.1 only)	Web: Supports	Web: The product supports custom text spacing without loss of content or functionality.
<u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 only)	Web: Supports	Web: The product does not contain content that becomes visible on pointer hover or keyboard focus.
<u>2.4.5 Multiple Ways</u> (Level AA)	Web: Supports	Web: The product allows users to navigate through pages in multiple ways.
<u>2.4.6 Headings and Labels</u> (Level AA)	Web: Supports	Web: The product uses headings and labels that describe their topic or purpose.
<u>2.4.7 Focus Visible</u> (Level AA)	Web: Supports	Web: The product provides a visible indication of keyboard focus for elements on pages.

Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA)	Web: Supports	Web: The product indicates the human language and does not contain parts which are in a different human language.
3.2.3 Consistent Navigation (Level AA)	Web: Supports	Web: The product provides navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated.
3.2.4 Consistent Identification (Level AA)	Web: Supports	Web: The product provides consistent identification of components with the same functionality.
3.3.3 Error Suggestion (Level AA)	Web: Supports	Web: The product provides suggestions when user input does not comply with constraints on that input.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Web: Supports	Web: For all relevant information entry the responses are reversible, checked or confirmed.

Criteria	Conformance Level	Remarks and Explanations
4.1.3 Status Messages (Level AA 2.1 only)	Web: Supports	Web: When status messages in the product do not receive focus, they can be programmatically determined through role or properties and are presented to users of assistive technology without receiving focus.

Table 3: Success Criteria, Level AAA

Notes: Not Applicable

Legal Disclaimer (Adyen)

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